

# WARRANTY INFORMATION

## **Perforated Window Graphics** (storefront)

- 1-year warranty: covers peeling, excessive fading and cracking.
- No warranty against peeling or abrasion on windows that move or slide. We do not recommend opening windows that have window perf applied to them.
- Typical life expectancy of perforated window film: 12-36 months.

## **Exterior Signs & Decals** (wayfinding, die-cut window graphics, acrylic, aluminum & composite signs)

- 2-year warranty: covers peeling, excessive fading and cracking.
- Typical life expectancy of an exterior sign: 12-60 months.

## **Banners**

- No warranty: banners are considered a temporary sign. Proper installation of the banner will result in a longer life, but there is no warranty implied or expressed.
- Typical life expectancy with proper installation: 3-24 months.

## **Vehicle Lettering** (die-cut graphics on windows or painted surfaces)

- 18 month warranty: covers peeling, excessive fading and cracking.
- No warranty on chrome, diamond plate or other metalized film.
- Typical life expectancy of vehicle lettering: 3-5 years depending on care and material type. (metallic, chrome and metalized film have a shorter life: 1-3 years)

## **Vehicle Wraps**

- Manufacturers warranty on vehicle wrap materials as specified for the Northeast Region. Film warranted against excessive fading, discoloration, and blistering for 18 months on non-vertical surfaces. (greater than 10 degrees from vertical) and 2 years on vertical surfaces.
- 2-year warranty on installation and workmanship (peeling, cracking or lifting). Damaged areas will be trimmed back, patched in, or replaced if needed.
- Typical life expectancy of a vehicle wrap: 5+ years for vertical exposure, 2-3 years for non-vertical exposure.  
Note: Remove graphic immediately if you notice a rapid color change, darkening or hairline cracking.
- Ask your sales representative for reduced warranty period for Desert Southwest Region.

## **Perforated Window Graphics** (vehicles)

- 1-year warranty: covers peeling, excessive fading and cracking.
- No warranty against peeling or abrasion on windows that move or slide. We do not recommend opening windows that have graphics applied to them.
- Graphics that are exposed to window wipers and not warranted for peeling or abrasion.
- Typical life expectancy for perforated window film: 1 year.



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